

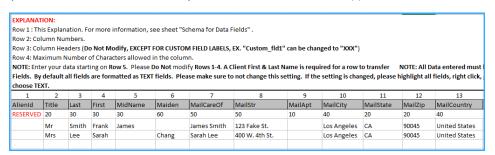
Cerenade can facilitate the seamless import of your contact and case data through Microsoft Excel spreadsheet templates. Please find below links to the template files and guidance on how enter data within them. After completing the templates, please contact your Cerenade representative for a secure submission link.

CONTACT DATA IMPORT

Utilize the Contact_Record.xlsx file to input your contact data.

Available at URL: https://www.cerenade.com/wp-content/uploads/2023/11/Contact_Records.xlsx

Refer to the provided instructions and examples within the file to structure your entries correctly. Note that this Excel workbook comprises two distinct worksheets. The first sheet ("Data Fields to Import") serves as the data entry template. The second sheet ("Schema for Data Fields") outlines field names, types, character limits, and descriptions.





Note that you may import contact data without also importing case data.

However, to import case data, you must also import contact data. In doing so, you may choose to override the reserved **AlienID** column in the Contact_Record.xlsx template. Please read the 'Case Data Import section for more on this.



CASE DATA IMPORT

Utilize the Case_Records.xlsx file to input your case data.

Available at URL: https://www.cerenade.com/wp-content/uploads/2023/11/Case_Records.xlsx

Refer to the provided instructions and examples within the file to structure your entries correctly. Like contact data import, the Excel workbook for case data includes two worksheets. The initial sheet serves as the data entry template. The second sheet, titled "Schema for Data Fields," outlines field-specific requirements and character limits.

EXPLAN	NATION:												
Row 1:	Row 1 : This Explanation. For more information, see sheet "Schema for Data Fields" .												
Row 2:	Column Nur	mbers.											
Row 3:	Column Hea	ders (Do Not Modify, EXCE	PT FOR CUSTOM FIELD	LABELS, EX. "C	ustom_fld1" ca	n be char	nged to "XXX")						
Row 4:	Maximum N	lumber of Characters allow	ed in the column.										
NOTE:	Enter your d	ata starting on Row 5. Plea	se Do Not modify Row	s 1-4. NOTE: Al	l Data entered n	nust be f	ormatted as TEXT Fields. By def	ault all fields are format					
setting	is changed,	please highlight all fields,	ight click, go to format	cells, and cho	ose TEXT.								
setting 1	is changed,	please highlight all fields,	ight click, go to format	cells, and cho	ose TEXT.	7	8	9					
1	is changed, 2 CaseName	3	4	5 ProgramType	6	7 Status	8 Process	9 ApplicationDat					
1	2 CaseName	3	4	5	6	7 Status	8 Process	9 ApplicationDat					
1 Caseld	2 CaseName	3	4	5	6	7 Status	8 Process	9 ApplicationDat					
1 Caseld RESER	2 CaseName	3 CaseNum	4 ExternalCaseNum	5 ProgramType	6 Category	10							
1 Caseld RESER	2 CaseName	3 CaseNum	4 ExternalCaseNum	5 ProgramType 100	Category	10 Active	100	25					

Schema For Data Fields											
Column	Field Name	Field Type	Field Size	Explanation							
1	CaseId	Integer		RESERVED							
2	CaseName	Char	100	Case Name							
3	CaseNum	Char	100	Case Number							
4	ExternalCaseNum	Char	100	External Case Number							
5	ProgramType	Char	100	Case Program Type *** NOTE: There is a 255 program type limit. Please make sure you do not he	ave						
6	Category	Char	100	Case Category *** NOTE: There is a 255 category limit. Please make sure you do not have more	than						
7	Status	Char	10	Case Status *** NOTE: We only accept the following statuses: (Active, Closed, Archived). ***							
8	Process	Char	100	Case Process							
9	ApplicationDate	Char	25	Case Application Date							
10	ProcessingDate	Char	25	Case Processing Date							
11	ExpirationDate	Char	25	Case Expiration Date							
12	DenialDate	Char	25	Case Denial Date							
13	Comments	Char		Case Comments							
14	MainPartyID	Char		Case's Main Party ID (MUST BE IDENTICAL TO THE ALIENID IN THE CONTACT_RECORDS FILE)							
15	Custom_fld1	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
16	Custom_fld2	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
17	Custom_fld3	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
18	Custom_fld4	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
19	Custom_fld5	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
20	Custom_fld6	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
21	Custom_fld7	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
22	Custom_fld8	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
23	Custom_fld9	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
24	Custom_fld10	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
25	Custom_fld11	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
26	Custom_fld12	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
27	Custom_fld13	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
28	Custom_fld14	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
29	Custom_fld15	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
30	Custom_fld16	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
31	Custom_fld17	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
32	Custom_fld18	Char	1	Custom Field (To be used if you have any data you want entered that is not in the above fields)							
33	Custom_fld19	Char		Custom Field (To be used if you have any data you want entered that is not in the above fields)							
34	Custom fld20	Char	•	Custom Field (To be used if you have any data you want entered that is not in the above fields)							
· >	Data Fields to Import	Schema fo	Data Fields	+							

Within Case_Records.xlsx, there is an optional **MainPartyID** column that can be used to establish a relationship between cases and contacts by creating a reference to the **AliendID** column in Contact_Record.xlsx. You have two options:

- 1) Associate a "main contact" with each case during data import.
 - a. AlienID for each contact, input unique identifier values (must be integers).
 - b. **MainPartyID** for each case, input the contact's AlienID whom you would like to associate as the "main contact" for the case.
- 2) Do not associate a "main contact" with each case data import.
 - a. AlienID leave this column blank.
 - b. **MainPartyID** leave this column blank.

Note that "main contacts" of cases can later be added, changed, or removed from within the application. Please also note that regardless of if you choose option (1) or (2) above, in order to import case data, you must also import contact data.