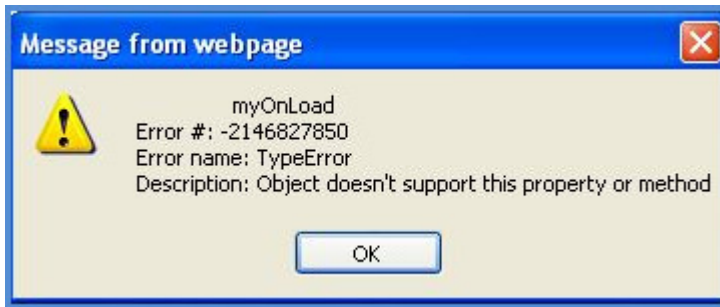


## I GET THE FOLLOWING ERROR MESSAGE:



**REASON:** You get this error because the system does not find the Form Filler on your PC.

**SOLUTION:** Is Cerenade Form Filler installed on your computer? If no, then please read the following articles to help you install the Form Filler on to your PC.

[http://www.cerenade.com/eimmigration/How\\_To\\_Install\\_Cerenade\\_Form\\_Filler.pdf](http://www.cerenade.com/eimmigration/How_To_Install_Cerenade_Form_Filler.pdf)

If yes, then maybe your browser setting does not allow for Cerenade Forms Filler to be installed or activated. Try the following article:

[http://www.cerenade.com/eimmigration/Configuring\\_Internet\\_Explorer\\_Browser\\_Security\\_Settings\\_for\\_EIMMIGRATION.pdf](http://www.cerenade.com/eimmigration/Configuring_Internet_Explorer_Browser_Security_Settings_for_EIMMIGRATION.pdf)

### Related Articles:

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How to print or email multiple forms:

<http://www.cerenade.com/eimmigration/PrintEmailMultipleForms.pdf>

I get an error message when printing forms:

<http://www.cerenade.com/eimmigration/ErrorFailedToPrint.pdf>

For more information and articles, please visit [www.eimmigration.com](http://www.eimmigration.com)