



Filler Component Does Not Install on 64-Bit Internet Explorer 6.0 for 64-Bit Windows Computers

SYMPTOMS

If it is your first time accessing EIMMIGRATION on Internet Explorer 6.0 on a 64-bit Microsoft Windows Operating System like XP, Vista or Windows 7, you are directed to you are prompted to install the Filler control. When you attempt to install the Filler control, the installation process is unsuccessful. Although the Filler control acts like it is being installed, is not installed.

CAUSE

This behavior can occur because EIMMIGRATION Filler control does not work on 64-bit Internet Explorer 6.0 that has been installed on 64-bit Windows computers.

RESOLUTION

To work around this behavior, run the Iexplore.exe program from the Syswow64 folder. This procedure installs the 32-bit version of Internet Explorer into your computer.